201	19 III ()	05	1000	Seat No. [
Time : 2 Hours				TRAVEL F	ORMAL	ITIES		
			Subject Code					
			V 3 5 7					
To	tal No	of Questions	: 5 (Printed Pages : 3)	Maxim	um Mar	•ks : 50		
INSTRUCTIONS : (i)			Answer each main question on	a fresh page).			
		(ii)	Write the number of each quest	ion and sub-o	question	clearly.		
		(iii)	All questions are compulsory.					
		(iv)	Figures to the right indicate fu	ll marks.				
		<i>(v)</i>	The question paper consists of	5 units.				
		(vi)	Answer question no. 1 of each	unit in about	20 word	s.		
		(vii)	Answer question no. 2 of each	unit in about	: 30 word	s.		
		(viii)	Answer question no. 3 of each	unit in about	: 80 word	s.		
		(ix)	Answer question no. 4 of each	unit in about	100-150	words.		
			Unit I					
1.	(1)	Name the a	rea of the arrival terminal wh	ere the cheo	ked bag	gage is		
		delivered.				1		
	(2)	What purpos	e does a medical certificate serv	e to the airl	ine ?	2		
	(3)	How are the	airlines equipped to handle emo	ergencies on	a flight	? 3		
	(4)	Explain how	plain how the weather conditions can interrupt and delay airline					
		operations ?				4		
			OR					
		Explain the <i>j</i>	<i>four</i> different engines used on a	eroplanes.				

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Unit II

2.	(1)	State any one characteristic of an ideal seat on an aircraft.	1		
	(2)	Write a short note on Visitors' Visa.	2		
	(3)	Which are the <i>two</i> ways to pass beyond the customs inspection po			
		an international airport ?	3		
	(4)	Explain the procedure to arrange for the air travel of an unaccompar	nied		
		minor.	4		
		Unit III			
3.	(1)	Ms. Susanne after having collected her checked baggage, noticed that	her		
		baggage was damaged. Mention the type of complain she has to			
		the airline office.	1		
	(2)	Explain any two drawbacks of shipping excess baggage as cargo.	2		
	(3)	How is the baggage of a passenger classified by the airline ?	3		
	(4)	Which are the <i>four</i> different categories of check-in desks at b	usy		
		airports ?	4		
		Or			
		Which are the <i>two</i> checks done before checking in a passenger for	or a		

Which are the *two* checks done before checking in a passenger for a flight ?

Unit IV

4.	(1)	Mention <i>one</i> area on a flight where smoking is not permitted.	1
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(2) The Emirates Airlines offers special meals on a flight to its passengers on prior request. State any *two* reasons.2

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- (3) What are the measures taken by the airlines and the Governments all over the world to combat terrorism ? (3 points)3
- (4) State *four* reasons when a passenger may choose to ship his excess baggage as cargo.

Unit V

- 5. (1) Name any *two* items which are considered as dangerous and subject to air transport restrictions. 1
 - Mr. Joshi was a frequent flyer with Gulf Air and thus enjoyed certain benefits as a frequent flyer. Mention *four* benefits he enjoyed because of his association with the airline.
 - Mr. Taufiq opted for travel insurance before undertaking his international travel. Explain *three* reasons for opting for travel insurance.
 3
 - (4) What steps should a passenger take when he is involuntarily downgraded by the airline ?