Seat No. $\square$
Time : $\mathbf{2 1}^{1 ⁄ 2}$ Hours
GENERAL FOUNDATION COURSE Subject Code

| $\mathbf{V}$ | $\mathbf{2}$ | $\mathbf{0}$ | $\mathbf{2}$ |
| :--- | :--- | :--- | :--- |

Total No. of Questions : 5 (Printed Pages : 6)
Maximum Marks : 70

INSTRUCTIONS :
(i) Answer each question on a fresh page.
(ii) Write the question number and sub-question number clearly.
(iii) All questions are compulsory.
(iv) Use of non-programmable, non-scientific calculator is permitted.

1. (A) Fill in the blanks with the appropriate alternatives given below : 1
(i) Business opportunities and threats which affect a business unit are known as $\qquad$ .

- project report
- project appraisal
- business environment
- business idea
(B) Answer the following in one sentence each :
(i) Give the meaning of 'Quality Assurance'.
(ii) Write the full form of 'AGMARK'.
(C) Answer the following in about 50 to $\mathbf{6 0}$ words each :
(i) Explain any three essentials of planning.
(ii) Explain the importance of project report (any three points).
(D) Answer any one of the following in about $\mathbf{1 2 0}$ to $\mathbf{1 5 0}$ words : 5
(i) Give the meaning of 'Purchasing'. Explain the different types of purchasing.
(ii) What is seasonal business ? Explain any four ways to deal with seasonality of business.

2. (A) Fill in the blanks with the appropriate alternative given below : 1
(i) The consumer's right for replacement of a product if found to be defective is the $\qquad$ .

- right to safety
- right to redress
- right to be heard
- right to choice
(B) Answer the following in one sentence each :
(i) State any two marketing problems faced by small scale industries.
(ii) Give the meaning of marketing mix.
(iii) What is the meaning of 'Risk'?
(C) Answer the following in about 50 to $\mathbf{6 0}$ words :
(i) Explain any three features of service marketing.
(D) Answer any one of the following in about 120 to $\mathbf{1 5 0}$ words :
(i) Explain any five ways that can help an enterprise to efficiently deal with starting crises.
(ii) Explain any five corrective measures to curb industrial sickness.

3. (A) Fill in the blanks with the appropriate alternative given below : 1
(i) The framework for helping employees to develop their personal and organisational skills and abilities is known as $\qquad$ .

- Human Resource Development
- Human Resource Management
- Performance Appraisal
- Workplace Grievance
(B) Answer the following in one sentence each :
(i) Give the meaning of the term 'Droughts'.
(ii) State any two natural causes of Landslides.
(C) Explain the following in about 50 to $\mathbf{6 0}$ words each :
(i) Explain any three benefits of Human Resource Management.
(ii) What is extension forestry ? Explain any two types of extension forestry.
(D) Answer any one of the following in about $\mathbf{1 2 0}$ to $\mathbf{1 5 0}$ words : 5
(i) Explain any five different ways to conserve forest.
(ii) Explain any five control measures to reduce deforestation.

4. (A) Fill in the blanks with the appropriate alternative given below : 1
(i) Use of personal computers at home to conduct banking operations with a bank is called $\qquad$ . .

- home banking
- mobile banking
- phone banking
- internet banking
(B) Answer the following in one sentence each :
(i) What is the meaning of 'Hosting' ?
(ii) State any two vocational training courses provided by the government for the scavenger community.
(iii) What is the meaning of substance dependence ?
(C) Answer the following in about 50 to $\mathbf{6 0}$ words each :
(i) What is a Credit Card ? State any four advantages of credit cards to card-holders.
(ii) What are communicable diseases ? Explain the following communicable diseases :
(a) Polio
(b) Typhoid.
(D) Answer any one of the following in about $\mathbf{1 2 0}$ to $\mathbf{1 5 0}$ words : 5
(i) Explain any five causes of rapid population growth.
(ii) Explain any five packages of services provided under the Integrated Child Development Service Scheme.

5. The following is the Trial Balance of $\mathrm{M} / \mathrm{s}$ Lucilia Gonsalves for the year ended 31-03-2018 :

## Trial Balance

| Debit Balance | Amount | Credit Balance | Amount |
| :--- | ---: | :--- | ---: |
| Cash in hand | 10,000 | Sales | $1,56,200$ |
| Cash at bank | 40,000 | Capital | $3,03,800$ |
| Plant \& Machinery | $1,20,000$ | Bills payable | 35,000 |
| Factory rent | 15,000 | Commission received | 8,000 |
| Advertisement | 18,000 | Creditors | 55,000 |
| Sundry Debtors | 60,000 | Bank overdraft | 60,000 |
| Wages | 20,000 |  |  |
| Sales returns | 1,200 |  |  |
| General Expenses | 12,000 |  |  |
| Purchases | 64,000 |  |  |
| Petty cash | 800 |  |  |
| Opening stock | 30,000 |  |  |
| Freight | 2,000 |  |  |
| 202$]$ |  |  |  |


| Motor Van | 80,000 |  |  |
| :--- | ---: | ---: | :--- |
| Drawings | 45,000 |  |  |
| Insurance | 4,200 |  |  |
| Fixed Deposits | 45,000 |  |  |
| Discount | 800 |  |  |
| Salaries | 50,000 |  | $6,18,000$ |

Adjustments :
(i) Closing stock was valued at Rs. $1,25,000$.
(ii) Outstandings were as follows :
(a) Wages Rs. 5,000
(b) Salaries Rs. 10,000.
(iii) Insurance was prepaid to the extent of Rs. 1,200.
(iv) Goods worth Rs. 2,000 were distributed as free samples.
(v) Depreciate Plant and Machinery by $5 \%$ and Motor Van by $10 \%$ per annum.

Prepare :
(i) Trading Account for the year ended 31-03-2018.
(ii) Profit and Loss Account for the year ended 31-03-2018. 4½
(iii) Balance Sheet as on 31-03-2018.

