



2018 VI 13

1430

Seat No. :

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Time : 2 Hours

**TRAVEL AGENCY OPERATIONS  
AND TICKETING  
(New Syllabus)**

**Subject Code**

V	3	5	5
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Total No. of Questions : 5

(Printed Pages : 2)

Maximum Marks : 50

- INSTRUCTIONS:**
- Answer **each** question on a **fresh** page.
  - Write the number of **each** question and sub-question.
  - All** questions are **compulsory**.
  - Figures to the **right** indicate **full** marks.
  - The question paper consist of **05** Units of **04** questions **each**.
  - Answer question no. **1** of **each** Unit in about **2** words.
  - Answer question no. **2** of **each** Unit in about **30** words.
  - Answer question no. **3** of **each** Unit in about **50** words.
  - Answer question no. **4** of **each** Unit in about **100** words.

**UNIT – I**

- 1.1. It is the interior arrangement of an aircraft. It includes the number of seats in each class. [1]
- 1.2. Differentiate between Independent Inclusive tour and Escorted Inclusive tour. [2]
- 1.3. Describe Miscellaneous charges order and its services. [3]
- 1.4. Explain any 4 elements of Inclusive tour. [4]

**UNIT – II**

- 2.1. An organization that produces and operates tour. [1]
- 2.2. How does the travel agency derive income in the form of commission. [2]
- 2.3. List any 3 characteristics of Inclusive tour. [3]
- 2.4. Explain any 4 types of UATP card. [4]



### UNIT – III

- 3.1. A document issued by the tour operator is exchange in which traveller receive pre-paid accommodating meals, sight seeing, trips etc. [1]
- 3.2. Classify the different types of tour. [2]
- 3.3. List any 3 functions of tour operator. [3]
- 3.4. Describe in detail the operation of a travel agency. [4]

OR

Explain in detail Thomas Cook's contribution towards the setting of Travel Agency.

### UNIT – IV

- 4.1. A Journey that starts at the origin point to the destination entirely by air. [1]
- 4.2. Explain the Audit and Flight coupon of an airline ticket. [2]
- 4.3. Give an outline history of travel agency with reference to India. [3]
- 4.4. Explain any 4 functions of a travel agency.

OR

Why is IATA recognition considered as the most important recognition. [4]

### UNIT – V

- 5.1. Which licence is required by a travel agency to issue international ticket ? [1]
- 5.2. What are special fares and mention its categories ? [2]
- 5.3. Mr. and Mrs. Chauhan are travelling along with their children for an International tour. Suggest the discount fares and conditions applicable to them. The children are aged. [3]
- i) 4 months
  - ii) 10 years
  - iii) 25 years
- 5.4. Construct the routing for the following : [4]
- i) PA
  - ii) AT
  - iii) WH
  - iv) PO